

G.A.P.P. Webinar Series

A Peer-to-Peer Learning & Resource Sharing Platform to address
Goals in **A**ccrual, **P**erformance, and **P**PI

Overcoming Staffing Challenges at Trial Units February 1, 2023; 2-3 pm EST

Session Facilitators: **Susanna Sellmann**, *Clinical Research Manager, Princess Margaret Cancer Centre*
Robyn Huffels, *Interim Manager, Clinical Research, Northeast Cancer Centre*

Summary: Network member sites have reported ongoing challenges with staff recruitment, onboarding, staff development and retention. This webinar will provide an overview of the strategies implemented by two cancer centres to address staffing challenges and participants will contribute to facilitated discussions to develop actionable approaches to overcome anticipated challenges.

To register: <https://oicr-ca.zoom.us/meeting/register/tZUvf-2gqz4uG9DPoDTYJfwjQTSOIVYeJZaf>

Link to Q&A: <https://app.sli.do/event/r9mzyh86zXqM6T9u1tqNqd> (event code: GAPP)

Questions can be submitted in advance and in real-time throughout the session.

Time	Topic
5 mins	<p>Welcome & Objectives</p> <ul style="list-style-type: none"> • Susanna Sellmann, <i>Clinical Research Manager, Princess Margaret Cancer Centre</i> • Robyn Huffels, <i>Interim Manager, Clinical Research, Northeast Cancer Centre</i>
15 mins	<p>Sites Strategies to Address Staffing Challenges</p> <p><i>Learn about the strategies implemented to address staffing challenges at Princess Margaret Cancer Centre and Northeast Cancer Centre in Ontario.</i></p> <ul style="list-style-type: none"> • Susanna Sellmann, <i>Clinical Research Manager, Princess Margaret Cancer Centre</i> • Robyn Huffels, <i>Interim Manager, Clinical Research, Northeast Cancer Centre</i>
30 mins	<p>Overcoming Staffing Challenges at Trial Units</p> <p><i>Participate in a facilitated discussion to identify strategies to overcome staffing challenges at trial units.</i></p> <p>What does your trial unit need for overcoming recruitment, onboarding, staff development or retention challenges in the following key areas, as identified at the <i>3CTN Annual Stakeholder Meeting</i>:</p> <ul style="list-style-type: none"> ○ Hiring/Staff Recruitment ○ Staff Onboarding/Orientation ○ Compensation ○ Career Growth/Training Opportunities ○ Institutional Support ○ Working Environment <p>Facilitators: Susanna Sellmann, Robyn Huffels</p>
10 mins	<p>Next Steps & Closing Remarks</p> <ul style="list-style-type: none"> • Susanna Sellmann, <i>Clinical Research Manager, Princess Margaret Cancer Centre</i> • Robyn Huffels, <i>Interim Manager, Clinical Research, Northeast Cancer Centre</i>

Attendance at this program has been approved for 1.00 contact hours of research specific continuing education on applications for Maintenance of ACRP's CCRC®, CCRA®, CPI®, or ACRP-CP® certification designations.

Meet Our Speakers

Susanna Sellmann, *MRT, BSc., CCRP, Program Director, Cancer Clinical Research Unit Princess Margaret Cancer Centre/University Health Network*

Susanna has enjoyed a career leading clinical research projects and change processes in improving the clinical research environment at the Princess Margaret Cancer Centre. Over the course of her career, she has held roles that include organizing and running trial data management, institutional clinical trial regulatory compliance, and implementing a program wide quality assurance and audit program. Currently Susanna is actively involved in the clinical research operations of program development and strategic planning at Princess Margaret. On a personal note, Susanna is a three-time Ironman triathlon finisher and brings dedication, motivation, and commitment into the realization of long-term goals.

Robyn Huffels, *Interim Manager, Clinical Research, Northeast Cancer Centre*

Robyn is the Supervisor and Interim Manager for NECC Clinical Research and has been working in clinical research since 2018. Before that she worked as a staff nurse at Health Sciences North in Medical and Inpatient Surgical units. On a personal note, Robyn is on the social media team for Conquer the Crater, an annual local off-road triathlon and trail running event dedicated to helping families in the north affected by pediatric cancers.